

Chargeback Credit Memo Request Form

Date: 3/23/2020 Chargeback Case #: CB1903553

Credit Memo Amount: \$200.00

Customer ID: MACY06 Customer Name: Macy's CFC01

Chargeback Ref #: 30269106 30269107 Cust. PO #: 9650748 9651158

Check #: 1840108 Invoice #: _____

AR Ref #: 12156896

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-ASN

Detailed Description: 89 NO ASN AT TIME OF PROCESSING

Investigator: Wee Ong

Responsible Party: Warehouse-WOD

Note: dispute denied -It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____