

Chargeback Credit Memo Request Form

Date: 12/18/2019 Chargeback Case #: CB1903543

Credit Memo Amount: \$273.18

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS190398019/CS191041131/CS191509066 Cust. PO #: CS190398019/CS191041131/CS191509066

Check #: 2419627 Invoice #: _____

AR Ref #: 87390

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: short ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - tracking showed no tracking status after 48 hours marked ship, likely item never shipped

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____