

Chargeback Credit Memo Request Form

Date: 3/23/2020 Chargeback Case #: CB1903535

Credit Memo Amount: \$1,020.00

Customer ID: TARHEEL Customer Name: TAR HEEL (FAMILY DOLL-DI)

Chargeback Ref #: 4615485-1 Cust. PO #: _____

Check #: ach120619 Invoice #: _____

AR Ref #: 12156724

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Short Shipment

Detailed Description: SKU 280028 was short 10 cases for PO60062954 location 9550.

Investigator: Becky Ni

Responsible Party: China Production

Note: dispute denied - per family dollar, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Deduction from 12/6/2019 request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____