

Chargeback Credit Memo Request Form

Date: 12/16/2019 Chargeback Case #: CB1903533

Credit Memo Amount: \$38.55

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS183855159-CS187631900 Cust. PO #: see attached

Check #: 2383227 Invoice #: _____

AR Ref #: 85890

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Dung (David) Pham, Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit, did not find it cost effective to retrieve.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____