

# Chargeback Credit Memo Request Form

Date: 12/16/2019 Chargeback Case #: CB1903324

Credit Memo Amount: \$2,384.69

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS183855159-CS187631900 Cust. PO #: see attached

Check #: 2383227 Invoice #: \_\_\_\_\_

AR Ref #: 85890

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: MIS-SHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Incomplete shipment, CS approved credit because there is no trailer no. assigned and no Carrier Scan.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_