

Chargeback Credit Memo Request Form

Date: 12/16/2019 Chargeback Case #: CB1903532

Credit Memo Amount: \$204.66

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS183855159-CS187631900 Cust. PO #: see attached

Check #: 2383227 Invoice #: _____

AR Ref #: 85890

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: Dung (David) Pham, Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit, but did not find it cost effective to retrieve item.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____