

# Chargeback Credit Memo Request Form

Date: 12/16/2019 Chargeback Case #: CB1903523

Credit Memo Amount: \$356.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 10002422/10002421 Cust. PO #: 12536355

Check #: 55968 Invoice #: \_\_\_\_\_

AR Ref #: 12157030

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling.

Investigator: Gu Lina,Susan Zhao

Responsible Party: Overseas Factory

Note: valid overstuffed carton, reclaim with factory claim #CKLP-190299

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_