

Chargeback Credit Memo Request Form

Date: 4/17/2020 Chargeback Case #: CB1903516

Credit Memo Amount: \$350.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 6356392 6724191 6727024 6727383 Cust. PO #: _____
9010339 9063786

Check #: 1837604 Invoice #: _____

AR Ref #: 12156494

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Compliance-UPC

Detailed Description: UPC CATALOG CORRECTED BY DATA ELEMENT

Investigator: Daisy Zhao,Jackie Guo,Luna Dai

Responsible Party: US Production

Note: Disputed in Dec 2019 and it has been over 4 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____