

Chargeback Credit Memo Request Form

Date: 12/16/2019 Chargeback Case #: CB1903514

Credit Memo Amount: \$408.56

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS193044879/CS193399446 Cust. PO #: CS193044879/CS193399446

Check #: 2416207 Invoice #: _____

AR Ref #: 87131

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - tracking showed label created, likely item never ship, CS approved the credit.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____