

Chargeback Credit Memo Request Form

Date: 12/19/2019 Chargeback Case #: CB1903513

Credit Memo Amount: \$116.66

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS192262954-CS193849299 Cust. PO #: see attached

Check #: 2416207 Invoice #: _____

AR Ref #: 87131

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - tracking status showed no movement within 48 hours after marked shipped

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____