

Chargeback Credit Memo Request Form

Date: 1/7/2020 Chargeback Case #: CB1903511

Credit Memo Amount: \$133.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 30391776 Cust. PO #: 64083018

Check #: 1837604 Invoice #: _____

AR Ref #: 87188

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: LGT Division Name: Lighting(80)

Violation Description: Freight

Detailed Description: 14 UNORDERED MERCHANDISE W/PO

Investigator: April Huang,Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: valid - ups no scan

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____