

# Chargeback Credit Memo Request Form

Date: 12/27/2019 Chargeback Case #: CB1903505

Credit Memo Amount: \$1,321.81

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS191686919-CS196340146 Cust. PO #: see attached

Check #: 2416207 Invoice #: \_\_\_\_\_

AR Ref #: 87133

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: Mis-shipped  
Mis Information

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_