

# Chargeback Credit Memo Request Form

Date: 12/13/2019 Chargeback Case #: CB1903500

Credit Memo Amount: \$154.90

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS188982584 Cust. PO #: CS188982584

Check #: 2416207 Invoice #: \_\_\_\_\_

AR Ref #: 12156765

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: Yinghua Gu

Responsible Party: US Production

Note: VALID - all Wayfair missing part chargeback are approved, per Hellen

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_