

Chargeback Credit Memo Request Form

Date: 12/19/2019 Chargeback Case #: CB1903498

Credit Memo Amount: \$60.00

Customer ID: KIRKLANDDS Customer Name: Kirkland's Inc.(Drop Shio)

Chargeback Ref #: SLA S WKE 10/25/19 Cust. PO #: 30603876 30604839 30605138 30601809
30606321 30605

Check #: 1038427 Invoice #: _____

AR Ref #: 86810

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - warehouse shipped late

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____