

Chargeback Credit Memo Request Form

Date: 12/27/2019 Chargeback Case #: CB1903484

Credit Memo Amount: \$587.31

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4624533012 5194023912 6496761612 6597709712 Cust. PO #: 30445088 30574440 30832430 30895218 30990850

Check #: 184108 Invoice #: 46245330 51940239 64967616 65977097 71034336

AR Ref #: 87164

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____