

Chargeback Credit Memo Request Form

Date: 4/17/2020 Chargeback Case #: CB1903481

Credit Memo Amount: \$100.00

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 30180654 Cust. PO #: 9411061

Check #: 1840108 Invoice #: 30180654

AR Ref #: 12156892

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: 89 NO ASN AT TIME OF PROCESSING

Investigator: Wee Ong

Responsible Party: EDI

Note: It has been over 4 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____