

Chargeback Credit Memo Request Form

Date: 5/26/2020 Chargeback Case #: CB1903478

Credit Memo Amount: \$100.00

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 30203353 Cust. PO #: 9650741

Check #: 1840108 Invoice #: 30203353

AR Ref #: 12156892

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: 61 LATE SHIP NOTICE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid per Macy's Shipped one day late and we did not inform Macy's it was late due to carrier failure. No other evidence to re-challenge

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____