

Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1903469

Credit Memo Amount: \$89.31

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 3351142212 3451727312 4732291212 4812359112 Cust. PO #: 33511422 34517273 47322912 48123591

Check #: 1832157 Invoice #: 30157444 30230920 30504476 30501312

AR Ref #: 85979

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: _____

Responsible Party: Not a chargeback

Note: VALID - customer refused delivery. UPS returned to SD2. Responsible Party = Not a chargeback

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____