

# Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1903467

Credit Memo Amount: \$233.74

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 3351142212 3451727312 4732291212 4812359112 Cust. PO #: 33511422 34517273 47322912 48123591

Check #: 1832157 Invoice #: 30157444 30230920 30504476 30501312

AR Ref #: 85979

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham, Sherry Curry

Responsible Party: E-COM

Note: VALID - Bloomingdales/Macy's standard full credit for return per sales team agreement. Responsible Party = E-com

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_