

Chargeback Credit Memo Request Form

Date: 12/13/2019 Chargeback Case #: CB1903465

Credit Memo Amount: \$271.80

Customer ID: ATHOME Customer Name: AT HOME DI

Chargeback Ref #: AI-54137 Cust. PO #: see attached

Check #: ach120619 Invoice #: _____

AR Ref #: 12156726

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Booked/Routed cubic feet(cube)of shipment compared to PO cube is outside of allowed tolerance

Investigator: Linda Di

Responsible Party: Overseas Factory

Note: VALID - it refers to Bath Rug PO# AHDM-190225-1 / AHDM-190227-1 (customer PO# 1721163), details in attached, the Booked/Routed cubic feet(cube)of shipment compared to PO cube is outside of allowed tolerance, we have to accept it and charge back from factory. claim # CAHDM-190294

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____