

# Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1903464

Credit Memo Amount: \$275.80

Customer ID: ATHOME Customer Name: AT HOME DI

Chargeback Ref #: AI-54099 Cust. PO #: see attached

Check #: ach120619 Invoice #: \_\_\_\_\_

AR Ref #: 12156726

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Booked/Routed cubic feet(cube)of shipment compared to PO cube is outside of allowed tolerance

Investigator: Linda Di

Responsible Party: China Production

Note: DISPUTE DENIED, we have no other evidence to re-challenge as this is from 2019

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_