

# Chargeback Credit Memo Request Form

Date: 12/13/2019 Chargeback Case #: CB1903461

Credit Memo Amount: \$315.90

Customer ID: ATHOME Customer Name: AT HOME DI

Chargeback Ref #: AI-54007 Cust. PO #: see attached

Check #: ach120619 Invoice #: \_\_\_\_\_

AR Ref #: 12156726

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Booked/Routed cubic feet(cube)of shipment compared to PO cube is outside of allowed tolerance

Investigator: Linda Di

Responsible Party: Overseas Factory

Note: it refers to Bath Towel PO# AHDM-190229 (customer PO# 1721527), details in attached, the Booked/Routed cubic feet(cube)of shipment compared to PO cube is outside of allowed tolerance, we have to accept it and charge back from factory. CLAIM #CAHDM-190297

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_