

Chargeback Credit Memo Request Form

Date: 3/23/2020 Chargeback Case #: CB1903460

Credit Memo Amount: \$303.30

Customer ID: ATHOME Customer Name: AT HOME DI

Chargeback Ref #: AI-54173 Cust. PO #: see attached

Check #: ach120619 Invoice #: _____

AR Ref #: 12156726

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Booked/Routed cubic feet(cube)of shipment compared to PO cube is outside of allowed tolerance

Investigator: Linda Di

Responsible Party: China Production

Note: ATHOME did not pay us back on the dispute and it has been opened for more than 6 months old since 2019

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____