

Chargeback Credit Memo Request Form

Date: 12/27/2019 Chargeback Case #: CB1903457

Credit Memo Amount: \$1,005.61

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4631082412 4631082413 5180281612 Cust. PO #: 46310824 51802816
5180281613

Check #: 1829521 Invoice #: 30459822 30573409

AR Ref #: 85665

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____