

# Chargeback Credit Memo Request Form

Date: 5/28/2020 Chargeback Case #: CB1903450

Credit Memo Amount: \$1,472.41

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30647382SC 30649953SC 30654568SC 30660384SC 306611 Cust. PO #: 23WR8WCV 2NUCCIZU 3ALYCJHU 3JG4225B 2UQQ3SPG 2Y5H6

Check #: 113012976 Invoice #: 30647382 30649953 30654568 30660384 30661101 30671

AR Ref #: 86957

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: Price Claim for Invoice - 30655109  
Price Claim for Invoice - 30660384  
Price Claim for Invoice - 30672682

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$690.31 denied the rest. We have no other evidence to re-challenge since whs insisted they shipped complete and Amazon said tey have not received the shorted items.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_