

Chargeback Credit Memo Request Form

Date: 6/17/2020 Chargeback Case #: CB1903447

Credit Memo Amount: \$15,811.54

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30636042SC 30636043SC 30637251SC 30642380SC Cust. PO #: 1RDOINCP 27RU1ODL 4HTQFF2E 5B4YHXMY

Check #: 112903708 Invoice #: _____

AR Ref #: 86996

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage Claim for Invoice - 30636042
Shortage Claim for Invoice - 30636043
Shortage Claim for Invoice - 30637251
Shortage Claim for Invoice - 30642380

Investigator: Stephanie Reed-Lyles

Responsible Party: Dot.com-Savannah

Note: amazon denied our dispute, but paid back partial \$2036.65

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____