

Chargeback Credit Memo Request Form

Date: 3/23/2020 Chargeback Case #: CB1903441

Credit Memo Amount: \$1,181.82

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084311898VCBSINV Cust. PO #: _____

Check #: 112903708 Invoice #: _____

AR Ref #: 86994

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: PO On-Time Accuracy, POs: 54, Issues total: 902 \$3545.48

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied - they were valid late ship as there were issues with inventory and order processing resulting in cancels and late shipments.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____