

Chargeback Credit Memo Request Form

Date: 3/23/2020 Chargeback Case #: CB1903440

Credit Memo Amount: \$3,660.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084311825VCBSINV Cust. PO #: _____

Check #: 112903708 Invoice #: _____

AR Ref #: 86994

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: No carton/package content label, POs: 15, Issues total: 244

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: dispute denied by Amazon as they will not pay us back on the scuffed labels - Per Ping's investigation, some of these labels were damaged during transit and Amazon will not paid us back. Some of these labels were scuffed so it does not scan, since we have no way to get reversal we will have to validate these label chargeback.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____