

# Chargeback Credit Memo Request Form

Date: 4/23/2020 Chargeback Case #: CB1903439

Credit Memo Amount: \$320.00

Customer ID: BLK Customer Name: Belk Stores

Chargeback Ref #: C3632009W3 C3632010W3 Cust. PO #: 3632009 3632010

Check #: 1006584 Invoice #: \_\_\_\_\_

AR Ref #: 12155038

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Mis-shipment

Detailed Description: The order was not placed but we have received the goods

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: over 60 days dispute window. Deduction was taken in 11/4/2019 and SV2 did not complete until 4/21/20

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_