

Chargeback Credit Memo Request Form

Date: 4/16/2020 Chargeback Case #: CB1903435

Credit Memo Amount: \$300.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9930798 Cust. PO #: 12390453

Check #: 53118 Invoice #: _____

AR Ref #: 12156688

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Freight

Detailed Description: DETENTION

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: dispute denied, per Kohl's driver arrived earlier than scheduled appt and we should have been notify Kohl's TMS.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____