

# Chargeback Credit Memo Request Form

Date: 1/15/2020 Chargeback Case #: CB1903433

Credit Memo Amount: \$178.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9915523 Cust. PO #: 12435836

Check #: 53118 Invoice #: \_\_\_\_\_

AR Ref #: 12156684

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Overseas Factory

Note: VALID - reclaim with factory

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_