

Chargeback Credit Memo Request Form

Date: 12/10/2019 Chargeback Case #: CB1903429

Credit Memo Amount: \$197.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 9922208 Cust. PO #: 12404247

Check #: 53118 Invoice #: _____

AR Ref #: 12156719

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling

Investigator: Gu Lina,Susan Zhao

Responsible Party: Overseas Factory

Note: VALID OVERSTUFFED CARTON RECLAIM WITH FACTORY CLAIM #CKLP-190290

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____