

# Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1903428

Credit Memo Amount: \$5,909.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9969018-9915155 Cust. PO #: 12390435/12390439/12390453/12390458

Check #: 53118 Invoice #: \_\_\_\_\_

AR Ref #: 12156684

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Labeling

Detailed Description: IMPROPERLY PLACED GS1-128 LABELS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid, SV2 improperly placed shipping label as per Kohl's requirement. Ron C is aware of it and has addressed this issue with SV2 to ensure they follow the shipping guidelines

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_