

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1903425

Credit Memo Amount: \$192.25

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: S50644802 S50630684 S50600616 S50592683 Cust. PO #: 324992870 461821396 249332739 461747591

Check #: 2201943 Invoice #: _____

AR Ref #: 86294

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: short

Investigator: Dung (David) Pham,Laura Yee,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Dispute denied by JCP, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____