

# Chargeback Credit Memo Request Form

Date: 2/12/2020 Chargeback Case #: CB1903422

Credit Memo Amount: \$302.30

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3533660-COMP 3542801-COMP Cust. PO #: 03932370 16445254

Check #: 2201943 Invoice #: \_\_\_\_\_

AR Ref #: 12155965

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: Late 15 Days or More

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid late ship - PO 03932370 shipped 10/24/2019 after the 10/9/2019 cancel/in DC date  
PO 16445254 shipped 10/24/2019 after the 10/8/2019 cancel/in DC date

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_