

# Chargeback Credit Memo Request Form

Date: 1/29/2020 Chargeback Case #: CB1903419

Credit Memo Amount: \$218.52

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3533659-COMP Cust. PO #: 03932402

Check #: 2201943 Invoice #: \_\_\_\_\_

AR Ref #: 12155959

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: 8-14 Days Late

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid The PO shipped 10/24/2019 after the Cancel/In DC date of 10/9/2019  
Per notes the PO was routed 10/1/2019 to ship 10/7/2019.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_