

# Chargeback Credit Memo Request Form

Date: 3/6/2020 Chargeback Case #: CB1903418

Credit Memo Amount: \$100.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: VC048563 VC048564 Cust. PO #: 13700625 13700673

Check #: 2201943 Invoice #: \_\_\_\_\_

AR Ref #: 12155957

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: short

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: passed 60 days dispute window, deducted in 11/18/19

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_