

# Chargeback Credit Memo Request Form

Date: 2/7/2020 Chargeback Case #: CB1903417

Credit Memo Amount: \$53.55

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4867903-1QVAR 4868080-2QVAR  
4868104-1QVAR Cust. PO #: 15901228 15901111 15901318

Check #: 2201943 Invoice #: \_\_\_\_\_

AR Ref #: 12155951

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_