

# Chargeback Credit Memo Request Form

Date: 3/9/2020 Chargeback Case #: CB1903416

Credit Memo Amount: \$3,313.97

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3533658-COMP 3542800-COMP Cust. PO #: \_\_\_\_\_

Check #: 2201943 Invoice #: \_\_\_\_\_

AR Ref #: 12155947

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: 1-7 Days Late

Investigator: Kenya Lane

Responsible Party: Warehouse-SV3

Note: VALID per Maronda, Shipment was shipped on 10/07/2019, which was not within the ship window of 9/23/2019-10/01/2019. Corrective actions has been taken -

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_