

Chargeback Credit Memo Request Form

Date: 1/2/2020 Chargeback Case #: CB1903414

Credit Memo Amount: \$647.56

Customer ID: JCPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 3533658-COMP 3542800-COMP Cust. PO #: 5672175K 6731798R

Check #: 2201943 Invoice #: _____

AR Ref #: 12155941

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Jeanne Zeng, Ying Yaping

Responsible Party: China Logistic

Note: we could have disputed this but it has passed 60 days dispute window.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____