

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1903413

Credit Memo Amount: \$100.00

Customer ID: JCPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 3540326-COMP Cust. PO #: 5672175K

Check #: 2201943 Invoice #: _____

AR Ref #: 12155939

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Mis-shipment

Detailed Description: Contents Do Not Match ASN

Investigator: Ping Gao

Responsible Party: China Production

Note: over 60 days to dispute, JCP will not accept our dispute.inquiry.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____