

Chargeback Credit Memo Request Form

Date: 1/2/2020 Chargeback Case #: CB1903412

Credit Memo Amount: \$667.50

Customer ID: JPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 3531664-COMP Cust. PO #: 5672175K

Check #: 2201943 Invoice #: _____

AR Ref #: 12155934

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Labeling

Detailed Description: Barcode Label Compliance

Investigator: Richard Ye

Responsible Party: EDI

Note: vALID PER RICHARD - Barcode format error, customer require GS1-128, our label use code 128.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____