

Chargeback Credit Memo Request Form

Date: 2/21/2020 Chargeback Case #: CB1903410

Credit Memo Amount: \$180.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3530800-COMP 3539837-COMP
3539836-COMP 3531322-COM Cust. PO #: 06127369K 06099493K 06081764K
06118384K 06127369

Check #: 2201943 Invoice #: _____

AR Ref #: 12155925 12155927 12155929

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Routing/Carrier

Detailed Description: ROUTING

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: PASSED 60 DAYS DISPUTE WINDOW - Last day to dispute is 1/3/2020 and SV3 did not complete until
2/21/2020

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____