

# Chargeback Credit Memo Request Form

Date: 1/29/2020 Chargeback Case #: CB1903407

Credit Memo Amount: \$411.97

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3531320-COMP 3540337-COMP Cust. PO #: 6061279K 7106222R

Check #: 2201943 Invoice #: \_\_\_\_\_

AR Ref #: 12155915

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: VALID - The PO did not ship as scheduled due to PO not ready on time.  
The cancel after date/In DC date 10/1/2019  
Actual ship date 10/7/2020

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_