

# Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1903406

Credit Memo Amount: \$10.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3552218-COMP Cust. PO #: 15572254

Check #: 2201996 Invoice #: \_\_\_\_\_

AR Ref #: 12156159

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_