

Chargeback Credit Memo Request Form

Date: 2/20/2020 Chargeback Case #: CB1903405

Credit Memo Amount: \$196.95

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3552217-COMP Cust. PO #: 16003882 16003948 16003948 16004052

Check #: 2201996 Invoice #: _____

AR Ref #: 12156157

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: short

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: over 60 days to dispute, JCP will not accept our dispute/inquiry

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____