

# Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1903404

Credit Memo Amount: \$175.99

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3552216-COMP Cust. PO #: 16331418 16331447 16331588 16331671  
16331778

Check #: 2201996 Invoice #: \_\_\_\_\_

AR Ref #: 12156155

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: 1-7 Days Late

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - The PO shipped 10/4/2019 after the 10/1/2019 cancel date.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_