

# Chargeback Credit Memo Request Form

Date: 3/30/2020 Chargeback Case #: CB1903400

Credit Memo Amount: \$100.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3549865-COMP Cust. PO #: 7014475R

Check #: 2201996 Invoice #: \_\_\_\_\_

AR Ref #: 12156147

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Labeling

Detailed Description: Content Label Incorrect

Investigator: Jade He,Linda Di

Responsible Party: China Production

Note: valid per Jade/Linda the SKU number is missing dash"-“ between SUB and customer item number, it is from 2019 shipment and has been corrected

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_