

# Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB1903398

Credit Memo Amount: \$2,293.76

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4835329-1QVAR 4836851-1QVAR  
4844460-1QVAR 4856029- Cust. PO #: 6985907C 6990717C 7006075C 7011646C  
6108278K 61082

Check #: 2201996 Invoice #: \_\_\_\_\_

AR Ref #: 12156141 12156143

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: We've disputed this 2 times with JCP, was able to receive \$921.92 back but the rest of shortages were denied. No other evidence to re-challenge as this is 11/2019 deductions. Request credit to close.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_