

# Chargeback Credit Memo Request Form

Date: 4/23/2020 Chargeback Case #: CB1903396

Credit Memo Amount: \$390.00

Customer ID: BLK Customer Name: Belk Stores

Chargeback Ref #: C951120190072 Cust. PO #: 3631829 3632009 5671743 5700499

Check #: 1008444 Invoice #: \_\_\_\_\_

AR Ref #: 12156744

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: shipped to wrong location

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: over 60 days dispute window. Deduction was taken in 11/25/2019 and SV2 did not complete until 4/21/20

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_